Welcome to CHRISTUS St. Vincent (CSV)

We are happy to have you here to support your loved one, friend, or family member.

To ensure equal rights for our patients and visitors; we do not use race, color, religion, sex, ethnic origin, sexual orientation, gender identity or expression, marital status, disability, socioeconomic status, or physical appearance to allow, restrict, deny, or limit the visitation during hospitalization. The patient may also choose individuals who can visit or be restricted from visiting.

To help create a safer environment and reduce the risk of infection for our support persons, patients, and our team members, we have additional restrictions in place. These are outlined below:

1. We are limited to two support persons allowed in the hospital building at the same time, with a total of four for the day. The Emergency Department is an exception and we can only allow for 2 persons a calendar day to visit.
   a. After visiting any inpatients, please check out at the front desk in our Frost Pavilion. Please communicate with other support persons who is in the facility as they must check out in order for others to visit.

2. Patients in semi-private rooms: Only one support person is allowed in the room at a time. Two caregivers can be present in the hospital building at a time.

3. Visiting hours are 8am-8pm for nursing floors [exceptions for ICU (8:00am-1:00pm & 3:00pm-8:00pm), pediatric (children) patients, labor & delivery, ER, and end of life].

4. We cannot allow in visitors under age 12 at this time.

5. Wear a mask at all times while in the hospital and only remove while actively eating or drinking.

6. Utilize hand gel or wash hands before entering and leaving your loved one’s room.

7. Entering/exiting the hospital is limited to twice per day (fewer trips to reduce exposure to illness).

8. If you are unable to follow these restrictions you may be asked to leave the facility.
9. For any questions about our support person practices or restrictions please call our Front Desk at 505-913-4396 between 8 am and 8 pm.

Thank you for your help in keeping our hospital a place of healing and reducing the risk of infection during this time.