Louisiana

CHRISTUS Health Central Louisiana



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CHRISTUS. ST. JOSEPH'S HOME

2301 Sterlington Road Monroe, Louisiana 71203 318.323.3426 www.christusstjosephshome.org

Natchitoches Regional Medical Center

an affiliate of CHRISTUS

501 Keyser Avenue Natchitoches, Louisiana 71457 318.214.4200 www.natchitocheshospital.org

The Mission of CHRISTUS Health: To Extend the Healing Ministry of Jesus Christ

CHRISTUS ST. FRANCES CABRINI

HOSPITAL located in Alexandria, Louisiana, is a 288-bed facility employing approximately 1,750 Associates and a medical staff of over 288 physicians. Offering comprehensive inpatient and outpatient services, CHRISTUS St. Frances Cabrini is accredited by The Joint Commission.

The CHRISTUS Cabrini Women's and Children's Hospital opened to the community in October 2009. This beautiful new facility offers state-of-the-art technology, a family-centered model of care and new services such as the Women's Live Center, CHRISTUS Healthy Living Spa /Murad Inclusive Health Center, specialty clinics, Pediatric Emergency rooms, Pediatric Department and a Women's Pavilion.



Accredited by the American College of Surgeons, the CHRISTUS Cabrini Cancer Center is the only cancer center in central Louisiana to offer comprehensive cancer care in a hospital setting. M.D. Anderson Cancer Center of the University of Texas and Tulane University Cancer Center protocols are available through the center and an active research program makes clinical trials available to appropriate patients. CHRISTUS St. Frances Cabrini Hospital is the exclusive provider of the daVinci robotic surgical system in Central Louisiana. The robotic system is being used for urologic, cardiac, and gynecologic procedures. Recognized as central Louisiana's only accredited Chest Pain Center, **CHRISTUS St. Frances Cabrini** Hospital provides a complete range of cardiac diagnostic services including CTA. Cardiovascular surgery, interventional cardiology, and electrophysiology are also

important components of the cardiac service line. Cardiac rehabilitation is available on an outpatient basis.

For years, CHRISTUS St. Frances Cabrini Hospital has led the way in orthopaedic care in central Louisiana. Cabrini's neuromusculoskeletal service line provides preventive, diagnostic, interventional and rehab care for all orthopaedic and neurologic injuries and disease.

CHRISTUS COUSHATTA HEALTH CARE CENTER

CHRISTUS Coushatta serves the residents of Red River Parish, and neighboring communities such as Bienville, Desoto, Sabine, Natchitoches, South Caddo, and South Bossier.

The 25-bed critical access acute care facility provides 24-hour emergency care, in-patient services and outpatient services including: outpatient surgery, cardiology, diabetes care, respiratory therapy, radiology, laboratory, physical therapy, gynecology, ear/nose/throat, ophthalmology, orthopedic, infusion therapy, and adultpsychiatric services.

Also serving the residents of this parish are CHRISTUS Coushatta Rural Health Clinic, CHRISTUS Coushatta Ringgold Rural Health Clinic, CHRISTUS Coushatta Dental Health Clinic, and CHRISTUS Coushatta Health Care Center Geropsychiatric Program.



CHRISTUS ST. JOSEPH'S HOME Located in Monroe, Louisiana, this extended care facility provides a 130-bed long-term care unit that is Medicare and Medicaid approved, and 60 assisted living apartments. For over 50 years, CHRISTUS St. Joseph's Home has been devoted to improving the quality of life for seniors. We provide a variety of lifestyle options and full range of services, enabling residents to make the transition from one program or accommodation to another, depending on their needs.

The campus of 13 acres on lush bayou-side property is beautifully landscaped with courtyards, a gazebo, lighted walkways and trails, and picnic areas.



NATCHITOCHES REGIONAL MEDICAL CENTER (NRMC) Since 1997, NRMC has been

affiliated with CHRISTUS Health through a management agreement.

NRMC is a 96-bed acute-care facility serving the parishes of Natchitoches, Sabine and Winn. Services include: 64 slice MRI, CT/CTA, 24-hour emergency, four labor/delivery/recovery rooms, surgical services (orthopedic, gynecologic, ophthalmology, vascular, cosmetic), sports medicine; health screenings and educational forums.

Under the NRMC umbrella is North Natchitoches Medical Clinic in Campti (a rural health clinic), Natchitoches Emergency Services, a hospital-owned ambulance service with three locations, the PRISM Center, a comprehensive outpatient rehabilitation facility; Natchitoches Assisted Living Retirement Community; The Courtyard, a 112-bed skilled nursing facility; and 15-bed geriatric psychiatric unit.

NRMC is accredited by The Joint Commission and received the 2009 Louisiana Healthcare Review Platinum Award.



CHRISTUS Health Central Louisiana

Improving the Health of the Communities We Serve is a Primary Focus

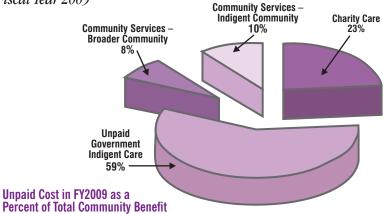
A Synopsis of Community Benefit in Fiscal Year 2009

CHRISTUS Health Central Louisiana, a region of the CHRISTUS Health system, continues our journey to excellence that began ten years ago by improving the health of the communities we serve. The region works closely with the communities to ensure identified needs are incorporated in the regional community-owned plan as well as the CHRISTUS Health system's strategic plan.

We actively fulfill our mission of extending the healing ministry of Jesus Christ by supporting a broad array of community-based services and programs that facilitates access to care with special attention given to the health status of the low income, uninsured and underinsured populations. This report of community benefit is only a snapshot of the support and value provided to the communities we serve.

CHRISTUS Health Central Louisiana follows the Catholic Health Association (CHA) and State of Texas guidelines for reporting community benefit.

Charity Care is defined as the unpaid cost of medical services provided to the uninsured and underinsured, including Medicaid. During fiscal year



2009, CHRISTUS Health Central Louisiana provided more than \$17.4 million in Charity Care, which is 8.4 percent of the region's net patient revenue. Of this amount, **Unpaid Government Indigent Care** for the underserved, predominately Medicaid, comprises more than \$12.5 million of unpaid costs for fiscal year 2009, which is 6 percent of net patient revenue.

CHRISTUS Health Central Louisiana also contributed more than \$3.7 million in **Community Services** to the Central Louisiana community in fiscal year 2009. Thus, CHRISTUS Health Central Louisiana provided \$21.2 million in total community benefit, which is 10.2 percent of net patient revenue earned in fiscal year 2009. This equates to more than \$58,000 a day in community benefit. CHRISTUS Health Central Louisiana reinvests all profits earned back into the community through expanded health services, new technologies and better facilities.

In addition, cost of **Unpaid Government Sponsored Programs**, mostly Medicare for CHRISTUS Health Central Louisiana was more than \$20.7 million, or 9.9 percent of the region's net patient revenue. In accordance with CHA Guidelines, CHRISTUS Health Central Louisiana does not include this amount in reports of community benefit provided to other agencies.

CHRISTUS HEALTH CENTRAL LOUISIANA Community benefit fy2008 vs fy2009	YEAR ENDED 06/30/08		YEAR ENDED 6/30/09	
	UNPAID Costs \$	AS A % of NPR*	UNPAID Costs \$	AS A % of NPR*
CHARITY CARE				
Charity Care	4,322,262	2.0	4,948,130	2.4
Unpaid Government Indigent Care (predominately Medicaid)	7,087,293	3.3	12,506,191	6.0
Charity Care Subtotal	11,409,555	5.3	17,454,321	8.4
COMMUNITY SERVICES	3,497,466	1.6	3,752,048	1.8
Total Community Benefit as per CHA Guidelines	14,907,021	7.0	21,206,369	10.2
UNPAID GOVERNMENT SPONSORED PROGRAMS (predominately Medicare)	24,303,695	11.3	20,790,786	9.9
Total Community Benefit plus unpaid Medicare costs per State of Texas rules	39,210,716	18.3	41,997,155	20.1
NET PATIENT REVENUE (NPR)*	214,310,362		208,969,563	

*All numbers are taken from the consolidated financial statements.