



April 14, 2022

Subject: Update on Your Cancer Center Services

Dear Patient:

We are honored to be entrusted with your care and value the opportunity to support you throughout your healthcare journey. We understand your diagnosis brings with it a range of emotions. That's why our focus is to provide you high-quality cancer and hematology care, and related support services.

Because we want to do more, we announced in January a new, state-of-the-art CHRISTUS St. Vincent Regional Cancer Center. The initiative represents an important and exciting step in the hospital's continuing mission to serve the cancer and hematological care needs of the entire Santa Fe and North Central New Mexico community.

While working to expand our services, our center will continue to offer chemotherapy and hematology infusions, radiation therapy, on-site lab services, as well as dietician support, triage, social work, and patient navigation.

As you may have heard, the Hospital is in the process of working through a contractual separation from New Mexico Cancer Care Associates (NMCCA), the independent physician group the Hospital contracted with to provide services in the Hospital's Cancer Center.

We are working hard to ensure that these contractual changes <u>will not affect your ability to continue to see the</u> <u>provider of your choice</u>, or otherwise disrupt your care and treatment. And, rest assured, <u>CHRISTUS St. Vincent</u> <u>will also continue to treat ALL patients for chemotherapy infusion treatments, radiation treatment and lab work</u>.

Because we know every moment matters, we will maintain the patient-centered care you have come to expect. During this time of transition, we will work hard to ensure no Cancer Center services will be disrupted. That's our responsibility and our commitment to you.

Our ongoing commitment to the community remains as we:

- Provide your medical hematology/oncology services
- Maintain quality, compassionate care by offering our full range of Cancer Center care and support services
- Ensure continuity of care by keeping access open to CHRISTUS St. Vincent's partnership with the Mayo Clinic

We look forward to seeing you at your next visit. If you have any questions or concerns about your care and treatment plan, please reach out to Hope Wade, Chief Operating Officer, CHRISTUS St. Vincent at 505-913-5370. Thank you for entrusting us with your care as our physicians, nurses and clinical staff practice the principles of our ministry while offering high-quality care, innovative approaches and dedication to a patient-centered experience.

Sincerely,

Lillian Montoya President & CEO Christus St. Vincent

MISSION: OUR HEALING MINISTRY IS TO IMPROVE THE HEALTH & WELL-BEING OF THE COMMUNITIES WE SERVE.