



May 25, 2022

Dear Valued Patient:

Subject: Update #4 Regarding Your Cancer Center Services

As we shared previously, over a year ago, NMCCA made the decision to move in a direction away from its exclusive arrangement with CHRISTUS St. Vincent. This choice and their efforts to pursue a different path while using Hospital resources led to an unfortunate public rift, resulting in unnecessary fear and confusion for our cancer patients.

With this letter, the Hospital is reaffirming its dedication to patient-centered cancer care. We continue to advocate for cancer patients to see their provider of choice without any disruption. To ensure confidence in your care, we are committed to continue paying NMCCA's providers, and the staff that support their efforts, for seeing patients at the CHRISTUS St. Vincent Regional Cancer Center through the end of the calendar year.

This also means that we will continue to process all billing, including to your health insurance carrier through this calendar year. NMCCA providers can remain covered by the Hospital's insurance contracts through that period. If you choose to follow your NMCCA provider after December 31, 2022, you will need to check with your insurance plan to verify future coverage. Should you choose to remain with the Hospital's oncology providers, you won't experience any changes in your current coverage.

As always, the CHRISTUS St. Vincent Regional Cancer Center remains in full operation at the current location. There, we will continue to provide seamless cancer services including Medical Oncology, Radiation Therapy, Hematology, Chemotherapy, Infusion, Lab, Pharmacy, Palliative Care, Holistic Health and Wellness, Patient Navigation, Social Work, Dietetic/Nutritional support and access to Mayo Clinic consults.

Over the next few months, we will keep you informed about the transition. If you have any questions or concerns about your care, email <u>CancerServices@stvin.org</u> or contact Hope Wade, Chief Operating Officer at 505-913-5370. Thank you for entrusting us with your care.

With gratitude,

Lillian Montoya President & CEO CHRISTUS St. Vincent

MISSION: OUR HEALING MINISTRY IS TO IMPROVE THE HEALTH & WELL-BEING OF THE COMMUNITIES WE SERVE.