

ADMINISTRATIVE/OPERATIONS POLICY
FINANCIAL ASSISTANCE POLICY

Effective Date: July 1, 2016

Approval: CHRISTUS St. Vincent Regional Medical Center President/CEO

Policy Initiated by: Patient Access Services

Application: CSVPMC

SCOPE: The provisions of this policy are applicable to CHRISTUS St. Vincent Regional Medical Center.

PURPOSE: To describe the CHRISTUS St. Vincent Regional Medical Center Financial Assistance Program, including how CHRISTUS St. Vincent Regional Medical Center will determine patients' eligibility to receive free or discounted emergency and medically necessary health care. This Policy constitutes the Financial Assistance Policy and the Emergency Medical Care Policy (within the meaning of Section 501(r) of the Internal Revenue Code) for CHRISTUS St. Vincent Regional Medical Center.

POLICY: CHRISTUS St. Vincent Regional Medical Center is committed to minimizing the financial barriers to health care, especially to those who are economically poor and underserved and to those who are not covered by health insurance or governmental health care programs. Consistent with its Mission and Values as a ministry of the Catholic Church, CHRISTUS St. Vincent Regional Medical Center will provide financial assistance to patients who qualify pursuant to this Policy. CHRISTUS St. Vincent Regional Medical Center hospitals provide, without discrimination, care for emergency medical conditions to patients regardless of whether the patients are eligible for financial assistance.

PROCEDURES:

A. Program Eligibility

1. To be eligible for the CHRISTUS St. Vincent Regional Medical Center Financial Assistance Program under this Policy, the patient must be uninsured or participate in a government-sponsored program for the indigent, such as county health care assistance programs. Commercially-insured and Medicare patients may be eligible for assistance under the CHRISTUS St. Vincent Regional Medical Center Hardship Discount Policy.
2. Patients interested in financial assistance will receive free financial counseling from CHRISTUS St. Vincent Regional Medical Center to identify potential public or private health coverage programs to assist with long-term health care needs.
3. Except as otherwise described in this Policy, uninsured or indigent patients who apply for the Financial Assistance Program will qualify if their gross family income is at or below 400% of the then-current Federal Poverty Guidelines. Uninsured patients who apply for the Financial Assistance Program may also qualify for assistance under this Policy, regardless of income level, if they have medical or hospital bills that exceed 10% of their gross family income.
4. CHRISTUS St. Vincent Regional Medical Center reserves the right to deny assistance to patients

who meet the income level criteria if, in the judgment of CHRISTUS St. Vincent Regional Medical Center, such patients have sufficient net assets to pay for Covered Services (as defined in Section B.1) at usual and customary charges. In reviewing available assets, CHRISTUS St. Vincent Regional Medical Center will not consider the value of a patient's primary residence, primary vehicle, or retirement account. Patients who disagree with the denial may appeal as described below in Section D.8.

5. Before finding a patient eligible for assistance under this Policy, CHRISTUS St. Vincent Regional Medical Center may require patients to apply for public health coverage programs for which CHRISTUS St. Vincent Regional Medical Center presumes the patients are eligible, as instructed by CHRISTUS St. Vincent Regional Medical Center financial counselors. CHRISTUS St. Vincent Regional Medical Center may deny eligibility for the Financial Assistance Program to patients who have been screened for a public health coverage program and are presumed to be eligible but are not cooperating with the process to apply for the health coverage program. As a condition to participation in the Financial Assistance Program, CHRISTUS St. Vincent Regional Medical Center may also require patients to apply for future health care coverage through the federal health care exchange if the individual is eligible for subsidized premiums.
6. Patients are not eligible for the Financial Assistance Program if the patient receives or is expected to receive a third-party financial settlement that includes payment intended to compensate the patient for charges related to medical care rendered by a CHRISTUS St. Vincent Regional Medical Center facility. The patient is expected to use the settlement amount to satisfy any patient account balances.
7. In making eligibility determinations, CHRISTUS St. Vincent Regional Medical Center may consider factors such as: the patient's and family's earning status, sources of income and assets, nature and extent of liabilities, ability to obtain additional credit, amount of medical bills, and family size.
8. CHRISTUS St. Vincent Regional Medical Center will evaluate patients to determine if they meet presumptive eligibility criteria for the Financial Assistance Program without the patients completing an application. Uninsured patients are ordinarily presumed to be eligible for financial assistance in the following circumstances:
 - a. The patient is homeless;
 - b. The patient was not required to file a Federal tax return for the most recently concluded calendar year; or
 - c. Electronic eligibility tools that use patient demographic data, credit reports, and other publicly available information indicate that the family's income is less than 200% of the Federal Poverty Guidelines.

A patient presumptively found to be eligible may be asked to verify basic financial information before receiving financial assistance.

B. Covered Services

1. Benefits under the Financial Assistance Program may be applied to any emergency and medically necessary health care services provided at the hospitals listed in Exhibit A (“Covered Services”). This Policy uses the Medicare definition of “medically necessary,” which is “health care services or supplies needed to diagnose or treat an illness, injury, condition, disease, or its symptoms and that meet accepted standards of medicine.”
2. Certain services are not eligible for benefits and are not considered Covered Services under the CHRISTUS St. Vincent Regional Medical Center Financial Assistance Program. These include, but are not limited to, the following:
 - a. Elective or lifestyle services that are not considered emergent or medically necessary as determined by a physician at a CHRISTUS St. Vincent Regional Medical Center facility;
 - b. Services provided for workers’ compensation care or when a third party is liable for the injuries or illness requiring medical services; and
 - c. Services provided outside of the hospital setting, including at urgent care centers, ambulatory surgery centers, physician office clinics, home health and hospice.
3. CHRISTUS St. Vincent Regional Medical Center provides, without discrimination, care for emergency medical conditions to individuals regardless of whether they are eligible for assistance under this Policy. CHRISTUS St. Vincent Regional Medical Center will not engage in actions that discourage individuals from seeking emergency medical care, such as demanding that patients pay before receiving treatment for emergency medical conditions. Emergency medical services are provided to all CHRISTUS St. Vincent Regional Medical Center patients in a non-discriminatory manner, pursuant to each hospital’s Emergency Medical Treatment and Active Labor Act (EMTALA) policy.

C. How to Apply for Financial Assistance

1. The patient or patient’s guarantor should complete and submit a Financial Assistance Program application to apply for financial assistance.
 - a. Patients and guarantors may request applications by:
 - i. Asking a financial counselor within the Admitting Department at CHRISTUS St. Vincent Regional Medical Center hospital
 - ii. Calling Customer Service at 505-913-5220, Monday through Friday, 8 a.m. to 5 p.m. (mountain time)
 - iii. Mailing a written request to CHRISTUS St. Vincent Regional Medical Center Customer Service, 455 St. Michael’s Drive, Santa Fe, NM 87505
 - iv. Downloading an application at www.christushealth.org/charitycare
 - b. The application describes all the personal, financial, and other information or documentation that an individual must submit to be considered for eligibility in the CHRISTUS St. Vincent Regional Medical Center Financial Assistance Program.
 - c. CHRISTUS St. Vincent Regional Medical Center may presumptively qualify some patients for the most generous discount offered under the Financial Assistance Program based on external data sources and electronic eligibility tools that use patient demographic data, credit reports and other publicly available information. Patients who do not presumptively qualify may apply for the Financial Assistance

Program using the application.

2. The application for the Financial Assistance Program must be submitted to CHRISTUS St. Vincent Regional Medical Center within 8 months of the date of the first post-discharge billing statement that pertains to the care for which the patient or guarantor is seeking financial assistance.
3. Completed applications, including all required information and documentation, should be submitted to CHRISTUS St. Vincent Regional Medical Center for eligibility determination. Completed applications may be:
 - a. Submitted by mail to Customer Service using the address on the application; **or**
 - b. Delivered in person to the hospital Customer Service department.
4. Applicants are notified by mail when their application is incomplete and are given an opportunity to provide the missing documentation or information within 60 days of the date of notification. Written notices to persons with incomplete applications will include:
 - a. Instructions for how to submit the requested documentation or information;
 - b. A plain language summary of this policy;
 - c. Information about Extraordinary Collection Actions (ECAs) that the hospital might take if it does not receive the information requested within the 60-day period; and
 - d. Contact information for a CHRISTUS St. Vincent Regional Medical Center department that can provide assistance with the application process.

In addition to the written notice, applicants may also receive a phone call if their application is incomplete.

D. Eligibility Determinations

1. For completed applications, CHRISTUS St. Vincent Regional Medical Center will make a determination regarding the applicant's eligibility in a timely manner and consistent with this Policy.
 - a. If CHRISTUS St. Vincent Regional Medical Center believes an individual who has submitted a completed application may qualify for Medicaid, CHRISTUS St. Vincent Regional Medical Center may postpone making a financial assistance eligibility determination until after a Medicaid application has been submitted and the Medicaid eligibility determination has been made.
 - b. Upon receipt of a completed application, CHRISTUS St. Vincent Regional Medical Center may not initiate or resume any ECAs to obtain payment for the care at issue until the eligibility determination has been made.
2. If CHRISTUS St. Vincent Regional Medical Center finds the applicant is eligible for free care (100% discount), CHRISTUS St. Vincent Regional Medical Center will:

- a. Provide the applicant with a written notice that indicates the individual was determined to be eligible for free care;
 - b. Refund to the individual any amount that he or she has previously paid for the care, unless that amount is less than \$5; **and**
 - c. Take all reasonably available measures to reverse any ECA taken against the individual, including removing any adverse information from a credit report that arose as a result of a CHRISTUS St. Vincent Regional Medical Center credit disclosure made for the relevant episode of care.
3. If CHRISTUS St. Vincent Regional Medical Center finds the applicant is eligible for assistance other than free care, CHRISTUS St. Vincent Regional Medical Center will:
 - a. Provide the applicant with a billing statement and written notice that indicates the amount the individual owes based on the financial assistance given, how the amount was determined, and how the individual may obtain information regarding the amounts generally billed (AGB) for the care;
 - b. Refund to the individual any amount that he or she has previously paid for the care that exceeds the amount he or she is personally responsible for as a person eligible for financial assistance, unless that amount is less than \$5; **and**
 - c. Take all reasonably available measures to reverse any ECA taken against the individual, including removing any adverse information from a credit report that arose as a result of a CHRISTUS St. Vincent Regional Medical Center credit disclosure made for the relevant episode of care.
 4. If CHRISTUS St. Vincent Regional Medical Center finds the applicant is not eligible for assistance, CHRISTUS St. Vincent Regional Medical Center will provide the applicant with a billing statement and written notice that indicates the amount the applicant owes and the basis for the determination that the applicant was ineligible for financial assistance. The denial letter will also include information on how the applicant may appeal the decision, as described in Section D.10 below.
 5. Under the following circumstances, CHRISTUS St. Vincent Regional Medical Center may revoke, rescind, or amend the financial assistance provided:
 - a. Fraud, theft, or misrepresentation by the patient or guarantor, or other circumstances that undermine the integrity of the Financial Assistance Program;
 - b. Identification of a third-party payor, including a public or private health coverage program, workers' compensation, or third-party liability insurance.

6. If a denied applicant believes that his or her application was not properly considered, he or she may submit a written request for reconsideration within 60 days of the date of determination. The request should include information that was not submitted with the original application that supports the applicant's reason for appealing. The denial letter provides additional information about the appeal process. Appeals are reviewed by designated hospital staff, and appeal decisions are final.
7. Eligibility determinations will not be based on information that CHRISTUS St. Vincent Regional Medical Center has reason to believe is unreliable or incorrect or on information obtained from the applicant under duress or through the use of coercive practices. Coercive practices include delaying or denying emergency medical care to an individual until the individual has provided information requested to determine whether the individual is eligible for assistance under this Policy.

E. Length of Eligibility Determination

At the discretion of CHRISTUS St. Vincent Regional Medical Center, Financial Assistance Program eligibility will apply:

- a. To a particular episode of care or dates of service; or
- b. For up to a 12-month period from the initial eligibility determination.

If the eligibility determination is expected to last for a period of time following the date of the eligibility determination, CHRISTUS St. Vincent Regional Medical Center, at its discretion, may ask for an updated application or adjust the financial assistance for future episodes of care based on changes to the patient's or guarantor's demonstrated financial need.

F. Discounts Available Under the Financial Assistance Program

1. Following a determination of eligibility under this Financial Assistance Policy, a patient deemed to be eligible for financial assistance ("Eligible Patient") will not be charged more for emergency or other medically necessary care than the amounts generally billed to individuals who have insurance covering such care ("AGB").
2. In general, Eligible Patients with a gross family income at or below 200% of the Federal Poverty Level will qualify for 100% discount (free care) on all Covered Services.
3. In general, Eligible Patients with a gross family income between 200% and 400% of the Federal Poverty Level will qualify for a sliding scale discount on all Covered Services, ranging from 50% to 100% discount on eligible services.
4. There may be circumstances in which CHRISTUS St. Vincent Regional Medical Center has billed a patient more than AGB before the patient had submitted a completed application or before CHRISTUS St. Vincent Regional Medical Center determined the patient was an Eligible Patient. If an Eligible Patient has paid charges in excess of AGB, the hospital will refund any amount the

individual has paid for the care that exceeds the amount he or she is determined to be personally responsible for paying as an individual eligible for financial assistance, unless such excess payment is less than \$5.

5. Eligibility determinations will be made and discounts will be offered without regard to race, creed, color, religion, gender, orientation, national origin, or physical disability.

G. Amounts Generally Billed Calculation

CHRISTUS St. Vincent Regional Medical Center uses the Prospective Medicare Method to determine AGB, by using the billing and coding process it would use if the individual were a Medicare fee-for-service beneficiary and setting AGB for the care at the amount it determines Medicare and the Medicare beneficiary together would be expected to pay for the care.

H. Actions in the Event of Non-Payment

1. Unpaid discounted balances of patients who qualify for the Financial Assistance Program are considered uncollectible bad debts.
2. CHRISTUS St. Vincent Regional Medical Center does not conduct, or permit collection agencies to conduct on its behalf, Extraordinary Collection Actions (ECAs), as defined under Internal Revenue Code Section 501(r), against individuals before reasonable efforts have been made to determine whether the patient is eligible for the Financial Assistance Program. Reasonable efforts include the hospital making a determination that the patient is ineligible for the Financial Assistance Program because the patient is covered by Medicare or commercial insurance.
3. The System Director of Patient Access Services maintains oversight and responsibility for determining if CHRISTUS St. Vincent Regional Medical Center has made reasonable efforts and whether an ECA is appropriate. If a patient believes an ECA was initiated improperly, the patient should contact the CHRISTUS Health Integrity Line at 1-888-728-8383 and provide his/her contact information for follow up.
4. Under no circumstance will CHRISTUS St. Vincent Regional Medical Center pursue an ECA until 120 days after the date of the first post-discharge billing statement for the care at issue.
5. At least 30 days before initiating an ECA, CHRISTUS St. Vincent Regional Medical Center will:
 - a. Provide the individual with a written notice that: indicates financial assistance is available for eligible individuals, identifies the ECAs that the hospital intends to initiate to obtain payment for the care, and states that ECAs will be initiated 30 days after the date of the written notice;
 - b. Provide the individual with a plain language summary of this Policy; **and**
 - c. Make a reasonable effort to orally notify the individual about this Policy and about how the individual may obtain assistance with the application process.

6. As authorized by state and federal law, CHRISTUS St. Vincent Regional Medical Center may file a hospital lien on the proceeds of a judgment, settlement, or compromise owed to a patient (or his or her representative) as a result of personal injuries for which a CHRISTUS St. Vincent hospital provided care. This type of lien is not considered an ECA and does not require advance notice be given to the patient. CHRISTUS St. Vincent Regional Medical Center will notify the patient of such a lien in accordance with state law.

I. Providers Who Participate in the Financial Assistance Program

CHRISTUS St. Vincent Regional Medical Center hospital may contract with physician groups and other independent contractors that provide medically necessary care but do not participate in the CHRISTUS St. Vincent Regional Medical Center Financial Assistance Program. Therefore, a patient who is eligible for the Financial Assistance Program will not necessarily receive financial assistance from those non-participating providers. Attachment A lists these contracted providers and indicates whether or not they participate in this Policy. Patients who receive care from one of the non-participating providers are advised to contact the provider directly to determine whether the provider has its own financial assistance program.

J. Distribution of the Policy

1. Each CHRISTUS St. Vincent Regional Medical Center hospital will offer a plain language summary of this Policy to patients as part of the admission or discharge process. CHRISTUS St. Vincent Regional Medical Center financial counselors will also distribute the summary of this Policy to patients as appropriate during counseling sessions.
2. Each billing statement from CHRISTUS St. Vincent Regional Medical Center will include a conspicuous written notice informing patients about the availability of financial assistance, including both a telephone number and website address where the patient may obtain additional information and copies of the plain language summary of this Policy.
3. Each hospital will have public displays in the emergency department and admissions areas notifying patients of the Financial Assistance Program.
4. This Policy, the plain language summary, and the Financial Assistance Program application will be available at www.christushealth.org/charitycare and are also available upon request and without charge in each hospital's emergency department and customer service area.
5. This Policy, the plain language summary, and the Financial Assistance Program application will be translated into the language spoken by each limited English proficiency group that constitutes the lesser of 1,000 individuals or 5% of the community served by the hospital facility.

Attachment A

Provider Listing

Medically-necessary hospital services provided by CHRISTUS St. Vincent Regional Medical Center hospital employees are covered under the CHRISTUS St. Vincent Regional Medical Center Financial Assistance Policy. However, some services provided in CHRISTUS St. Vincent Regional Medical Center hospitals are not provided by CHRISTUS St. Vincent Regional Medical Center employees and instead are provided by independent physicians, groups or other entities. Payment arrangements for these services must be made directly with those individuals and groups. The attached list identifies providers who are authorized to provide care in this facility but do not participate in the CHRISTUS St. Vincent Regional Medical Center Financial Assistance Policy.

Name	Specialty
Abel, Louise Marie, MD	Internal Medicine
Adams, Stephen	Teleradiology
Agrait-Bertran, Edgardo	Teleradiology
Aguilar, Antonio	Emergency Medicine
Alexander, John MD	Teleradiology
Alvarez de Real, Gonzalo	Allergy
Alvarez, Carlos	Oral & Maxillofacial
Anastas, Sascha	Emergency Medicine
Anderson, H. Clark, MD	Pathology
Anderson, Lee Stewart MD	Emergency Medicine
Antoszewski, Claire	Emergency Medicine
Archibald, Steven	Teleradiology
Arnold, Nicholas	Emergency Medicine
Atterbury, Boudinot T, MD	Internal Medicine
Auerbach, James H, MD	Dermatology
Bacon, William T., Pa	Internal Medicine
Bader, Lucas	Orthopedic Surgery
Bak, Benjamin MD	Teleradiology
Barkey, Elisabeth M, MD	Internal Medicine
Baten, Michael, MD	Neurology
Baumgartner, Stephanie	Anesthesiology
Beagle, Andrew Neal, MD	Radiology, diagnostic
Beamer, Jonathan David, MD	Psychiatry
Behar, Jeffrey	Teleradiology
Bernstein, Eric MD	Oncology, medical
Bernstein, Robert M, MD	Endocrinology
Best, Meher Singh, MD	Emergency Medicine
Bestawros, Michael	Cardiology, EP
Bieniarz, Mark	Cardiology, general
Billowitz, Edgar Burton, MD	Emergency Medicine
Binder, Christian MD	Teleradiology
Blum, Karen M.	Anesthesiology
Boden, Thomas	Teleradiology
Borrero, Daniel DDS	Dentistry
Bowen, Wlliam	Family Practice/OB LFMC
Boyd, Lisa	Anesthesiology
Brothers, li, David Christy, MD	Emergency Medicine
Broussard, Raymond E, Dds	Dentistry
Brown, David Richard, MD	Otolaryngology
Brown, Joshua Sterling, MD	Internal Medicine
Brown, Jr., D. William, MD	Ob-Gyn
Burdick, Thomas Ray, MD	Radiology, interventional
Burgoyne, Brian	Teleradiology
Burlone, Suzanne MD	Ob-Gyn
Caldemeyer, Karen MD	Teleradiology
Calzada, Ricardo, MD	Gastroenterology
Carlson, Joanna	Teleradiology
Caskey, John Stanley, MD	Internal Medicine
Castillo-Roth, Alejandra MD	Gastroenterology
Cavanaugh, Brendan J, MD	Cardiology, general
Chambers, Thomas	Podiatry
Chan, Kathryn Ruste, MD	Oncology, medical
Chang, John	Teleradiology
Chiu, Charnes Sy, MD	Nephrology
Ciabattoni, Steven	Teleradiology

Name	Specialty
Clarke, Delphia MD	Teleradiology
Como, Jennifer	Internal Medicine
Craig, Julie MD	Family Practice
Crowder, Eric	Teleradiology
De Stefano, Paul Mario, MD	Internal Medicine
Devitt, Neal Francis, MD	Family Practice
Dixon, Todd	Anesthesiology
Dodge, Rita Josephine, MD	Family Practice/OB
Donn, Brian	Anesthesiology
Dooley, Cornelius Patrick, MD	Gastroenterology
Doss, Charlie	Surgery, general
Downey, Ross	Cardiology, interventional
Dunlap, Stephen Alexander, MD	Family Practice
Dupont, Paul	Teleradiology
Egli, Douglas R., MD	Palliative Care
Elliott, Theresa	PM&R
Elmore, Raymond Geoff	Ob-Gyn
Elsass, Kelcey	Teleradiology
Federici, Robert, MD	Cardiology, interventional
Feldman, Robert	Neurosurgery
Finley, Patricia	Anesthesiology
Fiore, Eddie	Teleradiology
Fiorito, Thomas	Teleradiology
Fletcher, Christopher R., MD	Family Practice
Fowler, Martin	Teleneurology
Fox, Christina	Teleradiology
Frank, Eugene L, MD	Ob-Gyn: Gynecology only
Friedman, Diane Elizabeth, MD	Family Practice/OB
Friedrichs, Iii, Carl Chalaron, MD	Family Practice
Gabor, Howard, MD	Emergency Medicine
Gagan, Jamie Lisa, MD	Emergency Medicine
Gallagher, David	Anesthesiology
Gallant, Joel	Infectious Disease
Gallegos, Margaret MD	Radiology, diagnostic
Galley, Raymond C., Pa-C	Family Practice
Garcia-Rivera, Ricardo	Teleneurology
Garzon-Lopez, Agustina	Family Practice/OB LFMC
Gavron, Bernard	Dentistry
Geubelle, Sandra	Internal Medicine
Giblin, Gary Edward, MD	Family Practice/OB LFMC
Gilmore, Emily	Teleneurology
Goldstein, David	Anesthesiology
Gollub, Bruce Evan, MD	Family Practice
Gonzales, David Anthony, MD	Palliative Care
Goradia, Dhawal	Teleradiology
Gordon, Sharon	Anesthesiology
Gordon, Wayne	Teleneurology
Govea, Christopher	Teleradiology
Gram-Humphret, Nina	Emergency Medicine
Grasser, Eric Laurence, MD	Family Practice/OB
Green, Jr., James Franklin, MD	Plastic Surgery
Gregg, Marlene	Anesthesiology
Gregory, Tara	Oncology, medical
Griggs, Susan	Ob-Gyn CNM
Grimes, Deirdre	Internal Medicine

Name	Specialty
Griste, Jd, MD	Radiology, diagnostic
Gu, Fei	Oncology, medical
Guillot, Mary Lou	Anesthesiology
Guthas, Kim	Anesthesiology
Gutierrez, Blake	Dentistry
Harshman-Olson, Leeanne	Teleradiology
Heers, Raymond	Anesthesiology
Hendricks, Kelly	Dentistry
Hendricks, Kristin DDS	Dentistry
Herbert, Scott M, MD	Oncology, medical
Hermes, Robin Nancy, MD	Pain Management
Hertz, Charles MD	Gastroenterology
Hertzman, Phillip Alan, MD	Family Practice
Higginbotham, Debra, MD	Family Practice
Hill, Nathaniel	Surgery, general
Hinsley, Matthew, MD	Otolaryngology
Hoffman, Irwin	Cardiology, general (EKG only)
Hoffman, Irwin MD	Cardiology, general
Holley, Robyn	Internal Medicine
Holmes, Richard	Surgery, general
Hoverson, David Bruce, MD	Gastroenterology
Humberson, Jeffrey	Dentistry
Hurt, Christopher	Teleradiology
Hutchinson, Keith	Pulmonary: Critical Care only
Hynes, Michael	Teleradiology
Isaacs, Irwin	Pain Management
Jaffe, David MD	Dermatology
Jain, Shelly MD	Teleradiology
Johnson, Frank Pierr, MD	Pathology
Johnson, Wendy	Family Practice
Johnson, William Fell, MD	Psychiatry
Kaler, Lawrence	Teleradiology
Kansal, Raman	Teleradiology
Kaplan, Liat	Teleradiology
Kastendieck, Kurt Douglas, MD	Family Practice/OB
Kenyherz, Gregory MD	Teleradiology
King, Glenda	Podiatry
Kingston, Caroline, MD	Family Practice
Kinlaw, William Knox, MD	Emergency Medicine
Kirk, Cheryl	Pathology
Kline, David	Anesthesiology
Klisch, Gregory	Teleradiology
Kolluri, Glenn	Teleneurology
Koolpe, Karen Schwarz, MD	Radiology, diagnostic
Korsvik-Wysocki, Holly	Teleradiology
Kovnat, Paul J, MD	Nephrology
Kravitz, Thomas William, MD	Internal Medicine
Kunz, Geoffrey	Cardiology, interventional
Ladd, Eric	Emergency Medicine
Lavalette, Sarah	Anesthesiology
Lawrence, Elizabeth C	Internal Medicine
LeBlanc, Laura	Pain Management
Lee, Kevin Daniel, MD	Radiology, diagnostic
Leeson, William A, MD	Family Practice
Lehman, Jonathan Daniel, MD	Radiology, interventional

Name	Specialty
Lerew-Musgrave, Katje	Family Practice/OB
Liou, Wayne MD	Teleradiology
Lopez, Timothy Marron, MD	Oncology, medical
Lorusso, Karen L, MD	Oncology, medical
Love, Lily MD	Otolaryngology
Lowry, Sandra Panzarella, MD	Pathology
Lucero, Stephen P., MD	Urology
Maas, Janeen, MD	Family Practice
Maestas, Charles, MD	Family Practice
Mansfield, William	Cardiology, general
Manske, Eric Stratman, MD	Ob-Gyn
Maris, Michael	Oncology, medical
Martineau, Mark	Anesthesiology
Martinez, Lynore Margaret, MD	Ob-Gyn
Marx, Alan J, Np	Family Practice
Mays, Danny	Internal Medicine
Mays, Julie "Annette"	Emergency Medicine
Mazer, Sean	Cardiology, EP
McGuire, Henry	Anesthesiology
Mendizabal, Jorge	Teleneurology
Metz, Hallie	Emergency Medicine
Meyer, Jeffrey Lee, Dom	Acupuncture
Millare, Giovanni	Teleradiology
Mize, Terry	Emergency Medicine
Montero, Miguel	Anesthesiology
Mortensen, Spencer	Podiatry
Morton, Leah V., MD	Family Practice
Mulhall, Elizabeth	Family Practice
Myers, Timothy	Teleradiology
Ng, Michael	Teleneurology
Norville, Scott	Infectious Disease
Oceanu, Tudor Stefan, MD	Nephrology
Oner, Banu	Teleradiology
Oommen, Santosh	Cardiology, EP
Padilla Paz, Luis Alfonso, MD	Ob-Gyn, Gynecologic oncology
Palestine, Michael Dane, MD	Infectious Disease
Parkey, Joe	Teleradiology
Paul, Marc	Teleradiology
Payant, Lisa	Internal Medicine
Peck, Patricia, Dds	Dentistry
Pertl, Karen	Anesthesiology
Piliika, Asti MD	Teleradiology
Porter, Jennifer CNP	Oncology, medical
Press, Ronald I, MD	Family Practice/OB
Prishkulnik, Elizabeth, Dds	Dentistry
Proban, Rafal	Anesthesiology
Pruett, Wesley C, MD	Radiology, diagnostic
Quinn, Patrick Gleason, MD	Gastroenterology
Rael, Stephanie	Surgery, general
Raiten, Joshu	Pain Management
Redondo Cladera, Maria Teresa	Ob-Gyn CNM
Rehman, Aamer	Cardiology, interventional
Reid, Douglas	Oral & Maxillofacial
Reidy, Kristin Eileen, Do	Ophthalmology
Rhymes, Jill Ann, MD	Internal Medicine

Name	Specialty
Rickman, Christopher MD	Teleradiology
Robichaux, Francis	Anesthesiology
Robinette, Alison	Teleradiology
Robles, Lisa Ines, MD	Internal Medicine
Rockwood, Jason, DPM	Podiatry
Rodriguez, Maria, MD	Ob-Gyn: Gynecology only
Rogers, Alan Scott, MD	Family Practice
Ronan, Adam MD	Cardiology, general
Rose, Paula	Anesthesiology
Rosen, David Scott, MD	Emergency Medicine
Rosen, Melissa Simone, MD	Family Practice/OB LFMC
Rosen, Stephanie A, MD	Pathology
Rosenblum, Carla	Anesthesiology
Rowe, Gregory	Podiatry
Saini, Monica, MD	Radiology, diagnostic
Saldin, Kamaldeen	Teleneurology
Sales, Patricia	Anesthesiology
Sandoval, Anthony B., MD	Cardiology, general
Sarai, Paul	Teleradiology
Sawyer, Alison, MD	Endocrinology
Schmidt, Matthew MD	Family Practice/OB LFMC
Schultz, Jeffrey	Anesthesiology
Searcey, Brett	Teleradiology
Seligson, Michael Scott, MD	Ophthalmology
Seredowych, Mark George, MD	Internal Medicine
Sethi, Babita	Teleradiology
Severy, Jonathan	Emergency Medicine
Shadoff, Neal	Cardiology, general
Shandler, Laurence, MD	Pediatrics
Shen, Jason	Teleneurology
Shepard, Peter Michael, MD	Otolaryngology
Simard, Marcellin	Cardiology, interventional
Simpson-Manske, Jennifer, MD	Family Practice/OB LFMC
Sinnott, Kristina	Family Practice/OB LFMC
Sklar, Eric	Teleneurology
Smith, Brian	Family Practice/OB LFMC
Smith, Janet	Pain Management
Smith, Joseph	Surgery, general
Smith, Michael	Anesthesiology
Smith, Theresa	Pathology
Snow, Terry	Teleradiology
Snyder, David Anthony, MD	Oncology, medical
Somrov, Serge	Teleradiology
Sovereign, Jana, Pa	Pathology
Spring, Kelly	Emergency Medicine
Spurgeon, Gizelle	Neurology
Squire, Chad	Podiatry
Stamm, Robert Brad, MD	Cardiology, general
Stewart, Lowan	Emergency Medicine
Stirling, Kathleen	Emergency Medicine
Strate, Charlotte	Anesthesiology
Stratton, Michelle	Oncology, medical
Strong, Benjamin MD	Teleradiology
Sussman, James H, Do	Allergy
Sutter, Corey	Pain Management

Name	Specialty
Swenson, Kjirsten	Emergency Medicine
Tanse, Aaron	Teleneurology
Thomas, John Robert	Anesthesiology
Thomason, Thomas Bernard, MD	Otolaryngology
Thron, Karin Elizabeth, MD	Family Practice
Ting, Marilyn, MD	Family Practice
Tondato, Fernando	Cardiology, EP
Toothman, Richard	Teleradiology
Trainor, Jennifer	Palliative Care
Trujillo, Edward	Anesthesiology
Twiggs, Leo	Ob-Gyn, Gynecologic oncology
Unkefer, Nathan	Emergency Medicine
Urig, Edward	Oral & Maxillofacial
Valencia, Regina, MD	Radiology, diagnostic
Van Bebber, Maria	Anesthesiology
Vanderjagt, Timothy James, MD	Pathology
Vellinga, Timothy	Cardiology, interventional
Vigil, Debbie A., MD	Ob-Gyn: Gynecology only
Vigil, Gerardine Geri, Cfnp	Cardiology, general
Voinescu, Alexandra "Sanda"	Nephrology
Voinescu, Catalina Gentiana	Nephrology
Wallace, Michael	Pain Management
Waltersdorf, Lauren	Family Practice/OB LFMC
Webb, Joel	Ob-Gyn, Gynecologic oncology
Weinberg, Laurence, MD	Gastroenterology
Welte, Frank	Teleradiology
Wengs, William James, MD	Neurology
Werenko, Deborah D, MD	Family Practice
Wheaton, Jeffery	Oral & Maxillofacial
Wilner, Joel, Dpm	Podiatry
Wolfswinkel, Laura D., MD	Ob-Gyn
Wood, Barry	Anesthesiology
Woods, Deborah	Anesthesiology
Woog, David	Pain Management
Wooten, Bethany	Anesthesiology
Yeap, Yin	Anesthesiology
Yong, Tse-Seun	Hospitalist
Yu, Edward	Teleneurology
Zolnick, Mark R, MD	Cardiology, interventional
Zwemer, Jack E, MD	Pathology
Holmes, Laura	Emergency Medicine
Musgrave, Katje (see Lerew-Musgrave)	