

**FINANCIAL ASSISTANCE POLICY -
PLAIN LANGUAGE SUMMARY**

CHRISTUS Health's mission is to extend the healing ministry of Jesus Christ. We are committed to helping patients pay for essential hospital services. The Financial Assistance Policy describes who is eligible for help, what services are covered, and how to apply. This document summarizes that Policy.

You may be eligible for help with your medical bills if you are uninsured and have a low income. Eligible families usually have incomes below 400% of the Federal Poverty Level. In 2015, that was \$97,000 for a family of four. You may also be eligible for discounts if your medical bills exceed 10% of your family's annual income.

If you are eligible for help, you will receive discounts on necessary services at CHRISTUS Dubuis hospitals. You may even get free care if your family income is less than 200% of the Federal Poverty Level. If you are eligible, CHRISTUS will not bill you more than Medicare rates for necessary services.

Your family's income and assets will affect your eligibility for discounts. CHRISTUS may consider what you owe for other bills and your ability to obtain credit. Your family's size and the amount of your medical bills may also be considered.

If you need help paying your CHRISTUS Dubuis hospital bills, fill out an application. Applications are available at <http://www.christushealth.org/charitycare>. Free copies are at all CHRISTUS Dubuis hospitals. You may also ask for a free copy by calling 800-321-7011, or by writing to: CHRISTUS Dubuis Business Office, 2707 N. Loop, 5th Floor, Houston, TX 77008.

If you have questions or need help, please contact the Business Office at 800-321-7011. You may also ask for help at your local CHRISTUS Dubuis hospital.

This summary, the Financial Assistance Policy, and the application form are available on the CHRISTUS website or by calling the number above. These documents are also available in Spanish.