CHRISTUS Health includes more than 350 medical facilities including hospitals and other health care ministries throughout the United States and Mexico.
CHRISTUS Health

Over time individual hospitals of each Congregation were formed into systems:

- Sisters of Charity Healthcare System, Houston
- Incarnate Word Health System, San Antonio

CHRISTUS Health was formed in December 1998, substantially acquiring the assets of the two Congregations’ healthcare systems in February 1999.
SETX Region

- St. Elizabeth
- St. Mary
- Jasper Memorial

CHRISTUS Southeast Texas Health System
Executive Leadership Team

Paul Trevino, CEO of CHRISTUS Health Southeast Texas

Wayne Moore, VP of Operations CHRISTUS Hospital and Administrator of CHRISTUS Hospital – St. Mary

Lance Beus, Administrator of CHRISTUS Jasper Memorial Hospital and Rural Market Leader
CHRISTUS Southeast Texas St. Elizabeth

Mission: To extend the healing ministry of Jesus Christ

- Established in 1962
- 434 Licensed beds
- 250 Staffed beds *
- All acute care services
- Dubuis Hospital
- 1,700 associates
- 554 combined medical staff
- $110.2M annual payroll; one of the largest employers in the area
- 133 Allied health practitioners
CHRISTUS Southeast Texas St. Elizabeth

**Acute Services**
- Cardiovascular care
- Neurosurgery/Spine Care
- Cancer care
- General Medical care
- Surgical care
- Critical care (including Level III Trauma Center)
- Women’s Services (including Level III NICU)
- Rehabilitation Hospital Joint Venture

**Non-Acute Services**
- Day surgery
- Pain Management Joint Venture
- Rehabilitation – PT/OT
- GI, Pulmonary, Respiratory, Sleep Labs
- Imaging/Diagnostics and Lab
- Hyperbaric / Wound Healing
- Health and Wellness Center
- Minor Care Center (Urgent)
- Bariatric Services
Mission: To extend the healing ministry of Jesus Christ

- Established in 1930
- 228 Licensed beds
- 139 Staffed beds
- Acute care hospital
- Dubuis Hospital
- 600 associates
- 150 medical staff
- $34M annual payroll
- Recipient of three CHRISTUS Touchstone Awards
Acute Services

• Short Stay In-Patient Surgeries
• General Medical care
• Critical care (including Level IV Trauma Center)

Non-Acute Services

• Outpatient Center
• Outpatient Surgery
• Outpatient Diagnostic/Low-Risk Cardiac Catheterizations
• Endoscopy Services
• Outpatient chemotherapy
• Imaging/Diagnostics
• Lab services
• Physical therapy, rehabilitation
• Women’s Breast Center
Mission: To extend the healing ministry of Jesus Christ

- Serves approximately 35,000 East Texas residents.
- Located 65 miles north of Beaumont
- Jasper Memorial is a general medical/surgical hospital
### Acute Services
- General Medical care
- Surgical care
- Women’s Services
- 24-hour Emergency Care (State designated Level IV trauma center)
- Obstetrics
- Intensive Care Unit (Telemetry)

### Non-Acute Services
- Outpatient Center
- GI/Pulmonary labs
- Day Surgery
- Pain Management Center
- Cardiovascular care
- Cancer Care
- Imaging/Diagnostics
- Lab services
- Women’s Breast Center
- 3 Family Medicine Clinics
Mission

To extend the healing ministry of Jesus Christ.
CHRISTUS Health, a Catholic Health Ministry, will be a leader, a partner and an advocate in the creation of innovative health and wellness solutions that improve the lives of individuals and communities so that all may experience God’s healing presence and love.
Core Values

DIGNITY
Respect for the worth of every person, recognition and commitment with respect to the values of diverse individuals and perspectives and special concern for the poor and underserved

INTEGRITY
Honesty, justice, and consistency in all relationships

EXCELLENCE
High standards of service and performance

COMPASSION
Service in a spirit of empathy, love and concern

STEWARDSHIP
Wise and just use of talents and resources in a collaborative manner
CHRISTUS Code of Ethics

• **Guides our behaviors and actions**

• **All Associates and health care partners are required to follow**

• **Grounded in and reflect our Mission and Core Values**

Click to view

Code of Ethics
Ethical and Religious Directives

- Provide standards and guidance
- Written for sponsors, trustees, administrators, chaplains, physicians, health care personnel, patients and residents
“Our Lord Jesus Christ, suffering in the persons of a multitude of sick and infirm of every kind, seeks relief at your hands.”
General Overview

• CHRISTUS Hospital (St. Elizabeth/St. Mary) Medical Staff
  Medical Staff Bylaws (click to view)
  Medical Staff Rules and Regulations (click to view)
  Medical Staff Credentialing Manual (click to view)

• CHRISTUS Jasper Memorial Hospital
  Medical Staff Bylaws (click to view)
  Medical Staff Rules and Regulations (click to view)
  Medical Staff Credentialing Manual (click to view)
Organization – Medical Staff Leadership

- Chief Medical Officer
- Vice-President of Medical Affairs
- President of the Medical Staff
- President Elect of the Medical Staff
- Secretary
- Past President
- Section Chiefs (STE only)
Organization – Medical Staff Services

- Director
- 3 Credentialing Specialists
Regulatory Laws and Church Documents

Anti-Kickback Statute
Stark Laws I, II & III
False Claims Act/Deficit Reduction Act
Fraud Enforcement and Recovery Act of 2009
Health Insurance Portability and Accountability Act (1996) (HIPAA)
Balanced Budget Act (1997)
Sarbanes Oxley Act of 2002
OIG Compliance Guidance
US Sentencing Guidelines
Joint Commission Standards
The Ethical and Religious Directives for Catholic Health Care Services
Fraud, Waste and Abuse

• Billing for goods and services that were never delivered or rendered

• Performing inappropriate or unnecessary medical procedures in order to increase Medicare and/or Medicaid reimbursement

• Billing for work or tests not performed

• Unbundling – Using multiple billing codes instead of one billing code in order to increase compensation

• Upcoding - Billing for services that are more complex and at a higher reimbursement than the actual service provided
Your Compliance Officer

Regional Billing/Regulatory
Phone – 409-924-3902
Patient Rights & Responsibilities

Upon admission, all patients are given a pamphlet containing detailed information about patient rights and responsibilities.
Patient Rights:

• Respect, compassion and dignity
• Access to reasonable, impartial response to request for treatment/services that are available or medically indicated
• Effective communication
• Know the ID and professional status of the persons responsible for delivery of care
• Be involved in decisions about treatment/care
• Have family members and their own physician notified promptly of admission to the Hospital
Patient Responsibilities:

• Provide adequate, complete information about present./past illnesses, hospitalization and medication

• Inform caregivers of perceived risks in their care and unexpected changes in their conditions

• Follow the care, treatment and service plan developed and ask questions when aspects of care are not understood

• Understand that unfavorable outcomes may be experiences when they do not follow the care, treatment and service plan
Patient Responsibilities: (continued)

- Follow the facility’s rules and regulations affecting the patient and family
- Be considerate of the staff of the facility and their property as well as other patients and their property
- Fulfill financial obligations promptly
Allied Health Staff Expectations

- Adhere to National Patient Safety Goals
- Maintain Infection Control
- Participate in Professional Practice Evaluation
  - Ongoing (OPPE)
  - Focused (FPPE)
Staff Expectations

Code of Conduct

A workplace where all are treated with dignity, respect, and hospitality
Meditech and CPOM

Computer training required prior to starting work

to schedule computer training call
409.899.7109
Allied Health Staff Orientation

To complete your orientation:

- Read the Allied Health Staff Policy and Provisional requirements

(click to view)
• Review the **HIPAA and Patient Privacy Presentation** (click to view)
• Read the **National Patient Safety Goals**, including Target on Infections *(click to view)*
• Review **Emergency Code Situations and Code Announcements** (click to view)
Allied Health Staff Orientation

- Complete the Certification of Completion Form. Sign and present the form to the Medical Staff Office prior to your appointment date.

- Please Note:

  Failure to return the signed Orientation Certification of Completion Form to the Medical Staff Office will result in a delay in the appointment process which may include being unable to complete your application.

  In addition, your access badge will only be issued following receipt of the signed orientation certification form.
Thank you for your participation.

Please contact the Medical Staff Office at 409.899.7109 if you have any questions or problems accessing any of the links.