New Physician Orientation
Executive Leadership Team

Paul Trevino, CEO of CHRISTUS Health Southeast Texas

Wayne Moore, VP of Operations CHRISTUS Hospital and Administrator of CHRISTUS Hospital – St. Mary

Lance Beus, Administrator of CHRISTUS Jasper Memorial Hospital and Rural Market Leader
Mission: To extend the healing ministry of Jesus Christ

- Established in 1962
- 434 Licensed beds
- 250 Staffed beds *
- All acute care services
- Dubuis Hospital
- 1,700 associates
- 554 combined medical staff
- $110.2M annual payroll; one of the largest employers in the area
- 133 Allied health practitioners
CHRISTUS Southeast Texas St. Elizabeth

**Acute Services**
- Cardiovascular care
- Neurosurgery/Spine Care
- Cancer care
- General Medical care
- Surgical care
- Critical care (including Level III Trauma Center)
- Women’s Services (including Level III NICU)
- Rehabilitation Hospital Joint Venture

**Non-Acute Services**
- Day surgery
- Pain Management Joint Venture
- Rehabilitation – PT/OT
- GI, Pulmonary, Respiratory, Sleep Labs
- Imaging/Diagnostics and Lab
- Hyperbaric / Wound Healing
- Health and Wellness Center
- Minor Care Center (Urgent)
- Bariatric Services
Mission: To extend the healing ministry of Jesus Christ

- Established in 1930
- 228 Licensed beds
- 139 Staffed beds
- Acute care hospital
- Dubuis Hospital
- 600 associates
- 150 medical staff
- $34M annual payroll
- Recipient of three CHRISTUS Touchstone Awards
<table>
<thead>
<tr>
<th>Acute Services</th>
<th>Non-Acute Services</th>
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<tbody>
<tr>
<td>• Short Stay In-Patient Surgeries</td>
<td>• Outpatient Center</td>
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<tr>
<td>• General Medical care</td>
<td>• Outpatient Surgery</td>
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<tr>
<td>• Critical care (including Level IV Trauma Center)</td>
<td>• Outpatient Diagnostic/Low-Risk Cardiac Catheterizations</td>
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<td>• Endoscopy Services</td>
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<td>• Outpatient chemotherapy</td>
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<td>• Imaging/Diagnostics</td>
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<td>• Lab services</td>
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<td>• Physical therapy, rehabilitation</td>
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<td>• Women’s Breast Center</td>
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Mission: To extend the healing ministry of Jesus Christ

- Serves approximately 35,000 East Texas residents.
- Located 65 miles north of Beaumont
- Jasper Memorial is a general medical/surgical hospital
<table>
<thead>
<tr>
<th>Acute Services</th>
<th>Non-Acute Services</th>
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<tbody>
<tr>
<td>General Medical care</td>
<td>Outpatient Center</td>
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<tr>
<td>Surgical care</td>
<td>GI/Pulmonary labs</td>
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<td>Women’s Services</td>
<td>Day Surgery</td>
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<td>24-hour Emergency Care (State designated Level IV trauma center)</td>
<td>Pain Management Center</td>
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<td>Obstetrics</td>
<td>Cardiovascular care</td>
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<td>Intensive Care Unit (Telemetry)</td>
<td>Cancer Care</td>
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<td>Imaging/Diagnostics</td>
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<td>Lab services</td>
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<td></td>
<td>Women’s Breast Center</td>
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<td>3 Family Medicine Clinics</td>
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• CHRISTUS Hospital (St. Elizabeth/St. Mary) Medical Staff
  Medical Staff Bylaws (click to view)
  Medical Staff Rules and Regulations (click to view)
  Medical Staff Credentialing Manual (click to view)

• CHRISTUS Jasper Memorial Hospital
  Medical Staff Bylaws (click to view)
  Medical Staff Rules and Regulations (click to view)
  Medical Staff Credentialing Manual (click to view)
General Overview

CHRISTUS Hospital Medical Staff Categories

- Active
- Affiliate
- Consulting
- Call-Coverage Staff
- Honorary

Jasper Memorial Hospital Medical Staff Categories

- Active
- Affiliate
- Consulting
- Courtesy
- Honorary
To work in a CHRISTUS facility means that...........

.....the physician is a trusted partner who understands and supports the CHRISTUS Mission, Core Values and Vision, and is willing to accept responsibility and work with others to accomplish the CHRISTUS Hospital objectives.
The Ethical and Religious Directives promote and protect the truths of the Catholic faith as those truths are brought to bear on concrete issues in health care.
Medical Staff Expectations

- Provide the highest quality care using best scientific evidence
- Use best practice protocols
- Use standardized order forms
- Support Core Measures

Order sets can be found on the CHRISTUS Southeast Texas Health System Intranet site at my.christushealth.org
Medical Staff Expectations

- Adhere to National Patient Safety Goals
- Maintain Infection Control
- Participate in Professional Practice Evaluation
  - Ongoing (OPPE)
  - Focused (FPPE)
Focused Professional Practice Evaluation (FPPE) is a process whereby the privilege/procedure specific competence of a physician who does not have documented evidence of competently performing the requested privileges at CHRISTUS Hospital is evaluated. FPPE is a time-limited period during which the Medical Staff evaluates and determines a physician’s professional performance. FPPE will be implemented under the following circumstances:

1. For all initially granted privileges;
2. Current members requesting additional privileges not held;
3. When a question arises about a currently privileged practitioner’s ability to provide safe, high quality patient care during the course of ongoing professional practice evaluation.
Ongoing Professional Practice Evaluation (OPPE) is the continuous evaluation of the physician’s professional performance. It is intended to identify and resolve potential performance issues as soon as possible, as well as foster a more efficient, evidence based privilege renewal process while allowing the organization to identify professional practice trends that may impact the quality of care and patient safety.

Ongoing evaluation information is factored into the decision to maintain an existing privilege, to modify an existing privilege, or to revoke an existing privilege prior to or at the time of reappointment. OPPE results are shared with the physician on a regular basis.

[Click here](#) for more information
Medical Staff Expectations

Communicate clinical plans and orders clearly

- Communicate directly with attending and consulting physicians
- Avoid verbal and telephone orders
- Write legibly
- Never utilize unapproved abbreviations
- Sign, date, and time orders with credentials
Medical Staff Expectations

List of Unapproved Abbreviations

- U,u - Trailing zero (X.0 mg)
- IU - Lack of leading zero (.X mg)
- Q.D., QD, q.d., qd - MS
- Q.O.D., QOD, q.o.d, qod - MSO4
  - MgSO4

Note 1: A trailing zero may be used only when required to demonstrate the level of precision of the value being reported, such as for laboratory results, imaging studies that report the size of lesions, or catheter/tube sizes. It may not be used in medication orders or other medication-related documentation.

Note 2: The prohibited list applies to all orders, preprinted forms, and medication-related documentation. Medication-related documentation can be either handwritten or electronic.
Maintain accurate medical record keeping

- Medical H&P within 24 hours of admission and before any operative or invasive procedures
- Operative/procedure note immediately after a procedure
- Date, time and sign medical record entries
- Complete all medical records within 15 days of discharge
- Use E-sign
Medical Staff Expectations

Code of Conduct

A workplace where all are treated with dignity, respect, and hospitality
Medical Staff Expectations

Carry Out Medical Staff Responsibilities

- Attending physician responsibilities
- Consulting responsibilities
- Call responsibilities
- Committee involvement
Medical Staff Services

- Director
- 3 Credentialing Specialists
Organization – – Medical Staff Leadership

- President of the Medical Staff
- Vice President of the Medical Staff
- Secretary
- Past President
- Section Chiefs (STE/STM only)
Communication

Several forms of communication exist to deliver timely, relevant information to physicians:

- Email
- Fax
- Electronic message boards
- Newsletter *From the Desk of Administration*
- Biannual section meetings and annual General Staff meetings
**Dynamed subscription service**

- Point-of-Care clinical information resource
- Evidence based information
- Answer questions that arise during patient care
- Accessible from any in-house computer
MEDITECH

Electronic Medical Record Data

- Review patient information
- Rounding reports
- E-sign documents and reports (HPF)
Communication – Information Management

MyCHRISTUS Portal

My.christushealth.org

- Secure personalized access to patient data and radiology images
- Access to Medical Staff Sharepoint Site
  - Medical Staff Bylaws, Rules & Regulations, Roster, Infection Control alerts, Pharmacy alerts, announcements, etc.
ED Tracker

- Patient tracking board for Emergency Department staff and physicians
Communication – Information Management

PACS:
Picture Archiving and Communication System

- Digital Radiology images available via the internet
- C-PACS – Digital echocardiogram and cardiac catheterization studies
To schedule computer training:

Call 409.899.7109
Medical Staff Orientation

To complete your new physician orientation:

• Read the CHRISTUS Hospital Physician Compact (click to view)
Medical Staff Orientation

- Review the CHRISTUS Hospital Code of Ethics (click to view)
• Review the HIPAA and Patient Privacy Presentation (click to view)
Medical Staff Orientation

- View the **Medication Ordering and Pain Management Policies**
  - [click to view](#)  
  - [click to view](#)
Medical Staff Orientation

• Read the National Patient Safety Goals, including Target on Infections ([click to view](#))
Medical Staff Orientation

- Review Emergency Code Situations and Code Announcements (click to view)
Review the Mission, Vision, and Core Values of CHRISTUS Health (click to view)
Medical Staff Orientation

• Complete the Certification of Completion Form. Sign and present the form to the Medical Staff Office prior to your appointment date.

• Please Note:

  Failure to return the signed Orientation Certification of Completion Form to the Medical Staff Office will result in a delay in the appointment process which may include being unable to complete your application.

  In addition, your parking and access badge will only be issued following receipt of the signed orientation certification form.
Thank you for your participation.

Please contact the Medical Staff Office at 409.899.7109 if you have any questions or problems accessing any of the links.