

Haiku/Canto Update Configuration



08.10.2020

Please do not delete the application and attempt to reinstall

Update Device Configuration for Haiku & Canto

Haiku and Canto are migrating to new servers for improved connectivity. To ensure continued use, please follow the instructions below to update your mobile device configuration. This process will take about 2 minutes. It should be completed by August 31, 2020 to insure uninterrupted access.

1. From a mobile device, please click the following links which will download configuration and launch the application. Alternatively, scan the barcode below with mobile device or manually type the URL into mobile browser.

<p>Haiku:</p> <p>https://trinlink.tmfhs.org/EpicCareLink/ConnectCareApps/Haiku.htm</p>	
<p>Canto:</p> <p>https://trinlink.tmfhs.org/EpicCareLink/ConnectCareApps/Canto.htm</p>	

2. After clicking the link, you will be routed to the application. Once the application launches you have been converted. It is not necessary to log in.
3. At this time, you may verify access by logging into the application. You may need to relaunch the application to log in.
4. When configuring your device any alternative log in methods may be disabled (facial recognition, thumbprint ID, etc.). You will be able to opt into an alternative log in method again if you'd like to.

If you have any issues or aren't able to log in, call the ConnectCare Hotline at 903-606-5959 for assistance. **Please do not delete the application and attempt to reinstall.**